# Activity Service Level Targets and Service Levels Delivered Northwest Region - CY 2005

	1.0		1.9	2.0		2.9	3.0		3.9	4.0		4.9	5.0		5.9
Activity	+	Α		+	В	-	+	С	-	+	D		+	F	-
Group - 1 Roadway Maintenance and Opera	ations	}													
1A1 Pavement Patching and Repair			$\checkmark$	•											
1A2 Crack Sealing					<b>✓</b>				•						
1A3 Shoulder Maintenance				<b>√</b>			•		Ŭ						
1A4 Sweeping and Cleaning		<b>√</b>		•											
1B1 Safety Patrol	<b>√</b>						•								
Group - 2 Drainage Maintenance and Slope	Repa	ir		•											
2A1 Maintain Ditches					√⊙										
2A2 Maintain Culverts					<b>√</b>			•							
2A3 Maintain Catch Basins and Inlets					√⊙										
2A4 Maintain Detention/Retention Basins								√⊙							
2A5 Slope Repair		✓			•										
Group - 3 Roadside and Vegetation Manag	emen	t	•												
3A1 Litter Pickup											•			✓	
3A2 Noxious Weed Control		✓			•										
3A3 Nuisance Vegetation Control			✓			•									
3A4 Control of Vegetation Obstructions						•	✓								
3A5 Landscape Maintenance									•	✓					
Group - 4 Bridge and Urban Tunnel Mainter	nance	and O	perati	ons											
4A1 Bridge Deck Repair			$\checkmark$			•									
4A2 Structural Bridge Repair								•		✓					
4A3 Bridge Cleaning					✓			•							
4B1 Movable and Floating Bridge Operations		$\checkmark$		•											
4B2 Keller Ferry Operations					•										
4B3 Urban Tunnel Systems					√⊙										
Group - 5 Snow and Ice Control Operations	5														
5B1 Snow and Ice Control Operations					$\checkmark$		•								
Group - 6 Traffic Control Maintenance and	Opera	ations	•												
6A1 Pavement Striping Maintenance			<b>√</b> •												
6A2 Raised/Depressed Pavement Marker Mainte	;				•		<b>√</b>								
6A3 Pavement Marking Maintenance								<b>√</b>	•						
6A4 Regulatory Sign Maintenance							•						<b>✓</b>		
6A5 Guide Sign Maintenance						•		<b>√</b>							
6A6 Guidepost Maintenance								<b>✓</b>	•						
6A7 Guardrail Maintenance		√⊙													
6B1 Traffic Signal Systems								•			✓				
6B2 Highway Lighting Systems			<b>√</b>	•											
6B3 Intelligent Traffic Systems						•			<b>√</b>						
Group - 7 Rest Area Operations	•		•	•	•			•							
7B1 Rest Area Operations					√⊙										
	<u> </u>	l	1	L	• 🔾										

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Current Law Budget Service Level Commitment

<sup>✓</sup> Service Level Currently Delivered By WSDOT

# Activity Service Level Targets and Service Levels Delivered Northwest Region Area 1 - CY 2005

	1.0		1.9	2.0		2.9	3.0		3.9	4.0		4.9	5.0		5.9
Activity	+	Α	-		В	-	+	С	-	+	D	-	+	F	-
Group - 1 Roadway Maintenance and Opera	tions														
1A1 Pavement Patching and Repair		<b>✓</b>		•											
1A2 Crack Sealing									√⊙						
1A3 Shoulder Maintenance						<b>√</b>	•								
1A4 Sweeping and Cleaning		✓		•											
Group - 2 Drainage Maintenance and Slope	Repa	ir													
2A1 Maintain Ditches					•				$\checkmark$						
2A2 Maintain Culverts				✓				•							
2A3 Maintain Catch Basins and Inlets		✓			•										
2A5 Slope Repair					•	✓									
Group - 3 Roadside and Vegetation Manage	emen	t													
3A1 Litter Pickup											•			✓	
3A2 Noxious Weed Control					✓ ⊙										
3A3 Nuisance Vegetation Control	$\checkmark$					•									
3A4 Control of Vegetation Obstructions	$\checkmark$					•									
Group - 4 Bridge and Urban Tunnel Mainten	ance	and Op	erati	ons											
4A1 Bridge Deck Repair	<b>√</b>					•									
4A3 Bridge Cleaning								√⊙							
Group - 5 Snow and Ice Control Operations															
5B1 Snow and Ice Control Operations							<b>√</b> ⊙								
Group - 6 Traffic Control Maintenance and	Opera	ations													
6A2 Raised/Depressed Pavement Marker Mainte					•			✓							
6A3 Pavement Marking Maintenance							<b>✓</b>		•						
6A6 Guidepost Maintenance							<b>✓</b>		•						
6A7 Guardrail Maintenance		√⊙													

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Current Law Budget Service Level Commitment

<sup>✓</sup> Service Level Currently Delivered By WSDOT

# Activity Service Level Targets and Service Levels Delivered Northwest Region Area 2 - CY 2005

	1.0		1.9	2.0		2.9	3.0		3.9	4.0		4.9	5.0		5.9
Activity	+	Α	-	+	В	-	+	С	-	+	D	-	+	F	-
Group - 1 Roadway Maintenance and Opera	tions														
1A1 Pavement Patching and Repair				<b>√</b> ⊙											
1A2 Crack Sealing						✓			•						
1A3 Shoulder Maintenance					<b>✓</b>		•								
1A4 Sweeping and Cleaning		✓		•											
Group - 2 Drainage Maintenance and Slope	Repai	r													
2A1 Maintain Ditches					√⊙										
2A2 Maintain Culverts								✓ •							
2A3 Maintain Catch Basins and Inlets					√⊙										
2A5 Slope Repair	✓				$\odot$										
Group - 3 Roadside and Vegetation Manag	ement	t													
3A1 Litter Pickup											•		$\checkmark$		
3A2 Noxious Weed Control					✓⊙										
3A3 Nuisance Vegetation Control						√⊙									
3A4 Control of Vegetation Obstructions					$\checkmark$	•									
Group - 4 Bridge and Urban Tunnel Mainter	ance	and Op	erati	ons											
4A1 Bridge Deck Repair		✓				•									
4A3 Bridge Cleaning				✓				•							
Group - 5 Snow and Ice Control Operations															
5B1 Snow and Ice Control Operations							•	✓							
Group - 6 Traffic Control Maintenance and	Opera	tions	_			_	_		_						
6A2 Raised/Depressed Pavement Marker Mainte					•	<b>✓</b>									
6A3 Pavement Marking Maintenance									√⊙						
6A6 Guidepost Maintenance								✓	•						
6A7 Guardrail Maintenance		√⊙													

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Current Law Budget Service Level Commitment

<sup>✓</sup> Service Level Currently Delivered By WSDOT

# Activity Service Level Targets and Service Levels Delivered Northwest Region Area 3 - CY 2005

	1.0		1.9	2.0		2.9	3.0		3.9	4.0		4.9	5.0		5.9
Activity	+	Α	-	+	В	-	+	С	-	+	D	-	+	F	-
Group - 1 Roadway Maintenance and Oper	ations														
1A1 Pavement Patching and Repair				•	✓										
1A2 Crack Sealing				✓					•						
1A3 Shoulder Maintenance		✓					•								
1A4 Sweeping and Cleaning		$\checkmark$		•											
Group - 2 Drainage Maintenance and Slope	Repa	ir													
2A1 Maintain Ditches				$\checkmark$	•										
2A2 Maintain Culverts					✓			•							
2A3 Maintain Catch Basins and Inlets			$\checkmark$		•										
2A5 Slope Repair		✓			•										
Group - 3 Roadside and Vegetation Manag	gemen	t													
3A1 Litter Pickup											•		$\checkmark$		
3A2 Noxious Weed Control	✓				•										
3A3 Nuisance Vegetation Control		✓				•									
3A4 Control of Vegetation Obstructions						•	$\checkmark$								
Group - 4 Bridge and Urban Tunnel Mainte	nance	and Op	erati	ons											
4A1 Bridge Deck Repair				$\checkmark$		•									
4A3 Bridge Cleaning				✓				•							
Group - 5 Snow and Ice Control Operation	s			•											
5B1 Snow and Ice Control Operations							•		<b>√</b>						
Group - 6 Traffic Control Maintenance and	Opera	ations	•	•		•									
6A2 Raised/Depressed Pavement Marker Maint	е				√⊙										
6A3 Pavement Marking Maintenance								✓	•						
6A6 Guidepost Maintenance							✓		•						
6A7 Guardrail Maintenance		✓ ⊙													

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Current Law Budget Service Level Commitment

<sup>✓</sup> Service Level Currently Delivered By WSDOT

# Activity Service Level Targets and Service Levels Delivered Northwest Region Area 4 - CY 2005

	1.0		1.9	2.0		2.9	3.0		3.9	4.0		4.9	5.0		5.9
Activity	+	Α	-	+	В	-	+	С	-	+	D	-	+	F	-
Group - 1 Roadway Maintenance and Opera	tions														
1A1 Pavement Patching and Repair		$\checkmark$		•											
1A2 Crack Sealing			$\checkmark$						•						
1A3 Shoulder Maintenance				$\checkmark$			•								
1A4 Sweeping and Cleaning	$\checkmark$			•											
Group - 2 Drainage Maintenance and Slope	Repa	ir													
2A1 Maintain Ditches		$\checkmark$			•										
2A2 Maintain Culverts								✓ ⊙							
2A3 Maintain Catch Basins and Inlets					√⊙										
2A5 Slope Repair		✓			•										
Group - 3 Roadside and Vegetation Manage	emen	t													
3A1 Litter Pickup											•			✓	
3A2 Noxious Weed Control	✓				•										
3A3 Nuisance Vegetation Control		$\checkmark$				•									
3A4 Control of Vegetation Obstructions						$\odot$			$\checkmark$						
Group - 4 Bridge and Urban Tunnel Mainten	ance	and Op	erati	ons											
4A1 Bridge Deck Repair		$\checkmark$				•									
4A3 Bridge Cleaning			$\checkmark$					•							
Group - 5 Snow and Ice Control Operations															
5B1 Snow and Ice Control Operations		✓					•								
Group - 6 Traffic Control Maintenance and	Opera	ations													
6A2 Raised/Depressed Pavement Marker Mainte					•	$\checkmark$									
6A3 Pavement Marking Maintenance							✓		•						
6A6 Guidepost Maintenance									•	<b>✓</b>					
6A7 Guardrail Maintenance		√⊙													

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Current Law Budget Service Level Commitment

<sup>✓</sup> Service Level Currently Delivered By WSDOT

# Activity Service Level Targets and Service Levels Delivered Northwest Region Area 5 - CY 2005

	1.0		1.9	2.0		2.9	3.0		3.9	4.0		4.9	5.0		5.9
Activity	+	Α	-	+	В	-	+	С	-	+	D	-	+	F	-
Group - 1 Roadway Maintenance and Opera	tions														
1A1 Pavement Patching and Repair				<b>√</b> •											
1A2 Crack Sealing		✓							•						
1A3 Shoulder Maintenance		$\checkmark$					•								
1A4 Sweeping and Cleaning				•	$\checkmark$										
Group - 2 Drainage Maintenance and Slope	Repa	ir													
2A1 Maintain Ditches		$\checkmark$			•										
2A2 Maintain Culverts		✓						•							
2A3 Maintain Catch Basins and Inlets					•				✓						
2A5 Slope Repair		$\checkmark$			•										
Group - 3 Roadside and Vegetation Manage	emen	t													
3A1 Litter Pickup											•			✓	
3A2 Noxious Weed Control	<b>\</b>				•										
3A3 Nuisance Vegetation Control						$\odot$	$\checkmark$								
3A4 Control of Vegetation Obstructions						•					$\checkmark$				
Group - 4 Bridge and Urban Tunnel Mainten	ance	and Op	erati	ons											
4A1 Bridge Deck Repair						<b>√</b> ⊙									
4A3 Bridge Cleaning				$\checkmark$				•							
Group - 5 Snow and Ice Control Operations															
5B1 Snow and Ice Control Operations	<b>✓</b>						•								
Group - 6 Traffic Control Maintenance and	Opera	ations													
6A2 Raised/Depressed Pavement Marker Mainte					•	$\checkmark$									
6A3 Pavement Marking Maintenance								✓	•						
6A6 Guidepost Maintenance									•		✓				
6A7 Guardrail Maintenance		•		$\checkmark$											

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Current Law Budget Service Level Commitment

<sup>✓</sup> Service Level Currently Delivered By WSDOT

# \*\*\* Service Level Report By Region \*\*\*

Region: Northwest

			Spring 20	005	Fall 200	)5	CY Avg.
Activity	Area	Sect	SF/LM	SL	SF/LM	SL	Service Level
1A1 - Pav	ement Pa	tching a	nd Repair				SL Target: <b>2.24</b>
	1						
	Area 1 a	verage:	337	1.34	912	1.91	1.62
	2						
	Area 2 a	verage:	967	1.97	1170	2.17	2.07
	3						
	Area 3 a	verage:	5511	4.10	14	1.01	2.56
	4						
	Area 4 a	verage:	57	1.06	616	1.62	1.34
	5						
	Area 5 a	verage:	1724	2.72	706	1.71	2.22
Northwest	Region a	verage:		2.24		1.68	1.96
			Spring 20	005	Fall 200	05	CY Avg.
Activity	_						
Activity	Area	Sect	LF/LM	SL	LF/LM	SL	Service Level
1A2 - Cra			LF/LM	SL	LF/LM	SL	SL Target: 3.99
-				SL			
-	ck Sealing		<b>LF/LM</b> 1353	SL 4.24	<b>LF/LM</b> 854	S <i>L</i> 3.71	
•	ck Sealing						SL Target: 3.99
•	ck Sealing 1 Area 1 a	verage:					SL Target: 3.99
-	ck Sealing 1 Area 1 a	verage:	1353	4.24	854	3.71	SL Target: 3.99 3.97
-	ck Sealing 1 Area 1 a 2 Area 2 a	verage:	1353	4.24	854	3.71	SL Target: 3.99 3.97
-	ck Sealing 1 Area 1 a 2 Area 2 a	verage:	1353 365	2.46	854 539	3.71	SL Target: 3.99 3.97 2.77
•	Area 2 a	verage: verage: verage:	1353 365	2.46	854 539	3.71	SL Target: 3.99 3.97 2.77
-	ck Sealing 1 Area 1 a 2 Area 2 a 3 Area 3 a	verage: verage: verage:	1353 365 287	2.46 2.15	539 295	3.71	3.97 2.77 2.16
-	Area 3 a  Area 4 a	verage: verage: verage: verage:	1353 365 287	2.46 2.15	539 295	3.71	3.97 2.77 2.16

# \*\*\* Service Level Report By Region \*\*\*

Region: Northwest

	Area Sect		Spring 20	005	Fall 200	05	CY Avg.
Activity	Area	Sect	% SF	SL	% SF	SL	Service Level
1A3 - Sho	ulder Mai	ntenanc	е	<u> </u>			SL Target: 3.25
	1						
	Area 1 a	verage:	4.47%	3.12	3.12%	2.56	2.84
	2						
	Area 2 a	verage:	2.92%	2.46	2.6%	2.30	2.38
	3						
	Area 3 a	verage:	0.97%	1.48	0.66%	1.33	1.41
	4						
	Area 4 a	verage:	1.53%	1.77	2.94%	2.47	2.12
	5						
	Area 5 a	verage:	0.81%	1.41	0.51%	1.26	1.33
Northwest	Region a	verage:		2.05		1.98	2.01
			Spring 20	005	Fall 200	)5	CY Avg.
Activity	Area	Sect	% SF	SL	% SF	SL	Service Level
1A4 - Swe	eping an	d Cleani	ng	<u> </u>			SL Target: <b>2.25</b>
	1						
	Area 1 a	verage:	3.83%	1.77	0.27%	1.05	1.41
	2						
	Area 2 a	verage:	4.62%	1.92	2.2%	1.44	1.68
	3						
	Area 3 a	verage:	1.02%	1.20	1.75%	1.35	1.28
	4						
	Area 4 a	verage:	0.09%	1.02	0.02%	1.00	1.01
	5						
	Area 5 a	verage:	13.76%	3.38	4.96%	1.99	2.68
Northwest	Region a	verage:		1.86		1.37	1.61
_	_	Spring 2005 Fall 2005					CY Avg.
Activity	Area	Sect	Hrs/CLM	SL	Hrs/CLM	SL	Service Level
1B1 - Safe	ety Patrol	,	Т	<del></del>	Ţ	<del></del>	SL Target: 3.25
		verage:		•			
Northwest	Region a	verage:			29	1.10	1.10

# \*\*\* Service Level Report By Region \*\*\*

Region: Northwest

			Spring 20	005	Fall 200	)5	CY Avg.
Activity	Area	Sect	% Full	SL	% Full	SL	Service Level
2A1 - Mai	ntain Ditc	hes					SL Target: 2.75
	1						
	Area 1 a	verage:	19.73%	5.95	0.95%	1.95	3.95
	2						
	Area 2 a	verage:	2.38%	2.35	5.26%	3.05	2.70
	3						
	Area 3 a	verage:	0.47%	1.47	3.7%	2.68	2.07
	4						
	Area 4 a	verage:	2.1%	2.28	0%	1.00	1.64
	5						
	Area 5 a	verage:	2.19%	2.30	0%	1.00	1.65
Northwest	Region a	verage:		2.87		1.94	2.40
	_						
	-		Spring 20	005	Fall 200	)5	CY Avg.
Activity	Area	Sect	Spring 20 % Full	005 SL	Fall 200 % Full	)5 SL	CY Avg. Service Level
Activity 2A2 - Mai			· · · · · · · · · · · · · · · · · · ·				
			· · · · · · · · · · · · · · · · · · ·	SL	% Full	SL	Service Level
	ntain Culv	/erts	· · · · · · · · · · · · · · · · · · ·				Service Level
	ntain Culv	/erts	% Full	SL	% Full	SL	SL Target: 3.75
	ntain Culv	verts	% Full	SL	% Full	SL	SL Target: 3.75
	ntain Culv  1  Area 1 a	verts	% Full 5.8%	3.16	<b>% Full</b> 0%	SL 1.00	Service Level SL Target: 3.75 2.08
	ntain Culv  1  Area 1 a  2  Area 2 a	verts verage:	% Full 5.8%	3.16	<b>% Full</b> 0%	SL 1.00	Service Level SL Target: 3.75 2.08
	ntain Culv  1  Area 1 a  2  Area 2 a	verts verage:	5.8% 11.48%	3.16 4.15	% Full 0% 5%	1.00 3.00	SL Target: 3.75  2.08  3.57
	ntain Culv Area 1 a  2 Area 2 a  3 Area 3 a	verage:	5.8% 11.48%	3.16 4.15	% Full 0% 5%	1.00 3.00	SL Target: 3.75  2.08  3.57
	ntain Culv  1 Area 1 a  2 Area 2 a  3 Area 3 a	verage:	5.8% 11.48% 2.56%	3.16 4.15 2.19	% Full 0% 5% 4.55%	3.00 2.85	Service Level  SL Target: 3.75  2.08  3.57  2.52
	ntain Culv  Area 1 a  2  Area 2 a  3  Area 3 a  4  Area 4 a	verage: verage: verage:	5.8% 11.48% 2.56%	3.16 4.15 2.19	% Full 0% 5% 4.55%	3.00 2.85	Service Level  SL Target: 3.75  2.08  3.57  2.52

# \*\*\* Service Level Report By Region \*\*\*

Region: Northwest

		Spring 20	05	Fall 200	5	CY Avg.
Area	Sect	% Full	SL	% Full	SL	Service Level
ntain Cato	h Basin	s and Inlets		·		SL Target: <b>2.75</b>
1						
Area 1 a	verage:	2%	1.67	0%	1.00	1.33
2						
Area 2 a	verage:	11.11%	3.51	0%	1.00	2.26
3						
Area 3 a	verage:	4.55%	2.39	1.18%	1.39	1.89
4						
Area 4 a	verage:	9.4%	3.30	1%	1.33	2.32
5						
Area 5 a	verage:	25.4%	4.69	6.52%	2.88	3.79
Region a	verage:		3.11		1.52	2.32
		Spring 20	05	Fall 200	5	CY Avg.
Area	Sect	% Def.	SL	% Def.	SL	Service Level
ntain Dete	ention/R	etention Basins	1		1	SL Target:
Area a	verage:					
Region a	verage:	8.5%	3.70			3.70
		Spring 20	05	Fall 200	5	CY Avg.
Area	Sect	% CLM	SL	% CLM	SL	Service Level
e Repair		_				SL Target: 2.75
1						
Area 1 a	verage:	2.7%	2.35	5.56%	3.52	2.93
2						
Area 2 a	verage:	0%	1.00	0%	1.00	1.00
3						
Area 3 a	verage:	1.33%	1.67	1.37%	1.68	1.68
4						
Area 4 a	verage:	1.37%	1.68	1.32%	1.66	1.67
5		1		J	l l	
5 <b>Area 5 a</b>	verage:	1.33%	1.67	0%	1.00	1.33
	Area a Region a Area 1 a Area	Area 4 average:  Area 1 average:  3  Area 3 average:  4  Area 4 average:  5  Area 5 average:  Region average:  Area 3 average:  4  Area 1 average:  3  Area 3 average:  4  Area 4 average:	Area Sect % Full  Intain Catch Basins and Inlets  1	Area 1 average:   2%   1.67     Area 2 average:   11.11%   3.51     Area 3 average:   4.55%   2.39     Area 4 average:   9.4%   3.30     5	Area         Sect         % Full         SL         % Full           Intain Catch Basins and Inlets         1         0%           Area 1 average:         2%         1.67         0%           2         Area 2 average:         11.11%         3.51         0%           3         Area 3 average:         4.55%         2.39         1.18%           4         Area 4 average:         9.4%         3.30         1%           5         Area 5 average:         25.4%         4.69         6.52%           Region average:         3.11         3.11         3.11           Area Sect         % Def.         SL         % Def.           Intain Detention/Retention Basins         3.70         3.70           Area average:         8.5%         3.70         3.70           Area Sect         % CLM         SL         % CLM           De Repair         1         Area 1 average:         2.7%         2.35         5.56%           2         Area 2 average:         0%         1.00         0%           3         Area 3 average:         1.33%         1.67         1.37%           4         Area 4 average:         1.37%         1.68         1.32%	Area         Sect         % Full         SL         % Full         SL           Intain Catch Basins and Inlets         1

# \*\*\* Service Level Report By Region \*\*\*

Region: Northwest

	Area Sect	Spring 20	005	Fall 200	)5	CY Avg.	
Activity	Area	Sect	EA/CLM	SL	EA/CLM	SL	Service Level
3A1 - Litte	r Pickup		<del>,</del>				SL Target: 4.75
	1						
	Area 1 a	verage:	2586	5.90	1272	5.54	5.72
	2						
	Area 2 a	verage:	1456	5.91	669	4.34	5.12
	3						
	Area 3 a	verage:	1296	5.59	807	4.61	5.10
	4						
	Area 4 a	verage:	1732	5.90	936	4.87	5.39
	5						
	Area 5 a	verage:	1269	5.54	1319	5.64	5.59
Northwest F	Region a	verage:		5.77		5.00	5.38
			Spring 20	005	Fall 200	)5	CY Avg.
Activity	Area	Sect	% Roadside	SL	% Roadside	SL	Service Level
3A2 - Noxi	ous Wee	d Contro	ol				SL Target: 2.75
	1						
	Area 1 a	verage:	1.54%	2.36	1.39%	2.26	2.31
	2						
	Area 2 a	verage:	0.28%	1.28	5.09%	4.01	2.64
	3						
	Area 3 a	verage:	0%	1.00	0.02%	1.02	1.01
	4						
	Area 4 a	verage:	0.05%	1.05	0%	1.00	1.03
	5						
	Area 5 a	verage:	0.01%	1.01	0.02%	1.02	1.02
Northwest F				1.34		1.86	1.60

# \*\*\* Service Level Report By Region \*\*\*

Region: Northwest

			Spring 20	005	Fall 200	05	CY Avg.
Activity	Area	Sect	% Roadside	SL	% Roadside	SL	Service Level
3A3 - Nuis	ance Veg	getation	Control				SL Target: <b>2.99</b>
	1						
	Area 1 a	verage:	0.36%	1.14	0.42%	1.17	1.16
	2						
	Area 2 a	verage:	3.72%	2.49	5.4%	3.08	2.78
	3						
	Area 3 a	verage:	0.22%	1.09	1.56%	1.62	1.36
	4						
	Area 4 a	verage:	0.88%	1.35	1.56%	1.62	1.49
	5						
	Area 5 a	verage:	8.68%	3.74	3.65%	2.46	3.10
Northwest I	Region av	verage:		1.96		1.99	1.98
			Spring 20	005	Fall 200	)5	CY Avg.
Activity	Area	Sect	% CLM	SL	% CLM	SL	Service Level
3A4 - Cont	trol of Ve	getation	Obstructions				SL Target: <b>2.99</b>
	1						
	Area 1 a	verage:	0%	1.00	0%	1.00	1.00
	2						
	Area 2 a	verage:	0%	1.00	2.7%	3.60	2.30
	3						
	Area 3 a	verage:	1.33%	2.83	2.74%	3.62	3.23
	4						
	Area 4 a	verage:	5.48%	4.79	1.32%	2.82	3.80
	5						
	Area 5 a	verage:	4%	4.20	6.85%	5.21	4.71
Northwest I	Region av	verage:		2.77		3.25	3.01
			Spring 20	005	Fall 200	)5	CY Avg.
Activity	Area	Sect	Score	SL	Score	SL	Service Level
3A5 - Land	dscape M	aintenai	nce				SL Target: 3.99
	Area a	verage:					
Northwest I	Region av	verage:			6.4	4.20	4.20

# \*\*\* Service Level Report By Region \*\*\*

Region: Northwest

_			Spring 2	005	Fall 200	)5	CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
4A1 - Brid	ge Deck	Repair					SL Target: 2.99
	1						
	Area 1 a	verage:			0%	1.00	1.00
	2						
	Area 2 a	verage:			0.0014%	1.57	1.57
	3						
	Area 3 a	verage:			0.0026%	2.00	2.00
	4						
	Area 4 a	verage:			0.0007%	1.27	1.27
	5						
	Area 5 a	verage:			0.014%	2.92	2.92
Northwest F	Region a	verage:				1.75	1.75
	T		Spring 2	005	Fall 200	)5	CY Avg.
Activity	Area	Sect	% Completed	SL	% Completed	SL	Service Level
4A2 - Struc	ctural Bri	idge Re			,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		SL Target: 3.75
		<u> </u>					o z rengen en e
	Area a	verage:					
Northwest F	Region a	verage:			62.22%	4.19	4.19
Northwest Region average:		Spring 2005					
			Spring 2	005	Fall 200	05	CY Avg.
Activity	Area	Sect	Spring 2 Score	005 SL	Fall 200 Score	05 SL	CY Avg. Service Level
Activity 4A3 - Brid							_
·							Service Level
·	ge Clean	ing	Score				SL Target: 3.75
	ge Clean	ing	Score		Score	SL	SL Target: 3.75
	ge Clean 1 Area 1 a	ing verage:	Score		Score	SL	SL Target: 3.75
·	ge Clean  1 Area 1 a	ing verage:	Score		Score 6	SL 3.50	SL Target: 3.75
·	ge Clean  1  Area 1 a  2  Area 2 a	ing verage: verage:	Score		Score 6	SL 3.50	Service Level SL Target: 3.75 3.50 2.05
•	ge Clean  1  Area 1 a  2  Area 2 a	ing verage: verage:	Score		Score 6	3.50 2.05	Service Level SL Target: 3.75 3.50 2.05
•	ge Clean  1  Area 1 a  2  Area 2 a  3  Area 3 a	verage: verage: verage:	Score		Score 6	3.50 2.05	Service Level SL Target: 3.75 3.50 2.05
•	ge Clean  1  Area 1 a  2  Area 2 a  3  Area 3 a	verage: verage: verage:	Score		Score 6 3.1 3.19	3.50 2.05 2.09	Service Level SL Target: 3.75 3.50 2.05
•	ge Clean  1  Area 1 a  2  Area 2 a  3  Area 3 a  4  Area 4 a	verage: verage: verage:	Score		Score 6 3.1 3.19	3.50 2.05 2.09	Service Level SL Target: 3.75  3.50  2.05  1.90
4A3 - Brid	ge Clean  1  Area 1 a  2  Area 2 a  3  Area 3 a  4  Area 4 a  5  Area 5 a	verage: verage: verage: verage:	Score		3.19 2.69	3.50 2.05 2.09 1.90	Service Level SL Target: 3.75  3.50  2.05  1.90  2.11
•	ge Clean  1  Area 1 a  2  Area 2 a  3  Area 3 a  4  Area 4 a  5  Area 5 a	verage: verage: verage: verage:	Score	SL	3.19 2.69	3.50 2.05 2.09 1.90 2.11 2.33	Service Level SL Target: 3.75  3.50  2.05  2.09  1.90  2.11  2.33
4A3 - Brid	ge Clean  1  Area 1 a  2  Area 2 a  3  Area 3 a  4  Area 4 a  5  Area 5 a	verage: verage: verage: verage:	Score  Spring 2	SL 005	3.19 2.69 3.21 Fall 200	3.50 2.05 2.09 1.90 2.11 2.33	Service Level SL Target: 3.75  3.50  2.05  1.90  2.11
Activity	ge Clean  1 Area 1 a  2 Area 2 a  3 Area 3 a  4 Area 4 a  5 Area 5 a Region a	verage: verage: verage: verage: verage:	Score  Spring 2 % Delayed	SL SL SL	3.19 2.69	3.50 2.05 2.09 1.90 2.11 2.33	2.05 2.09 2.11 2.33 CY Avg. Service Level
Activity	ge Clean  1 Area 1 a  2 Area 2 a  3 Area 3 a  4 Area 4 a  5 Area 5 a Region a	verage: verage: verage: verage: verage:	Score  Spring 2	SL SL SL	3.19 2.69 3.21 Fall 200	3.50 2.05 2.09 1.90 2.11 2.33	Service Level SL Target: 3.75  3.50  2.05  2.09  1.90  2.11  2.33  CY Avg.
Activity	ge Clean  1 Area 1 a  2 Area 2 a  3 Area 3 a  4 Area 4 a  5 Area 5 a Region a  Area  Area	verage: verage: verage: verage: verage:	Spring 2 % Delayed g Bridge Operation	SL SL SL	3.19 2.69 3.21 Fall 200	3.50 2.05 2.09 1.90 2.11 2.33	2.05 2.09 2.11 2.33 CY Avg. Service Level
Activity	ge Clean  1 Area 1 a  2 Area 2 a  3 Area 3 a  4 Area 4 a  5 Area 5 a  Region a  Area  able and  Area a	verage: verage: verage: verage: verage: verage: verage: verage:	Spring 2 % Delayed g Bridge Operation	SL SL SL	3.19 2.69 3.21 Fall 200	3.50 2.05 2.09 1.90 2.11 2.33	2.05 2.09 2.11 2.33 CY Avg. Service Level

# \*\*\* Service Level Report By Region \*\*\*

Region: Northwest

Activity	Avg.
Northwest Region average:	
Northwest Region average:   Spring 2005   Fall 2005   CY	t: <b>2.75</b>
Northwest Region average:   Spring 2005   Fall 2005   CY	
Spring 2005	
Activity   Area   Sect   Closure/Year   SL   Closure/Year   SL   Service	
Area 2 average:   Score   SL   Score   SL	CY Avg.
Northwest Region average:	Level
Northwest Region average:   7   2.40	t: <b>2.75</b>
Northwest Region average:   7   2.40	
Spring 2005   Fall 2005   Service   SL   Score   SL   Service   SE   SE   SE   SE   SE   SE   SE   S	
Activity         Area         Sect         Score         SL         Score         SL         Service           5B1 - Snow and Ice Control Operations         1         SL Target	2.40
Secret   S	CY Avg.
1	Level
Area 1 average: 3.2 3.23  2 Area 2 average: 3.4 3.43  Area 3 average: 3.9 3.86  4 Area 4 average: 1.7 1.72  5 Area 5 average: 1.2 1.22  Northwest Region average: 2.69  Spring 2005 Fall 2005 CY	t:
2	
Area 2 average: 3.4 3.43	3.23
3	
Area 3 average: 3.9 3.86	3.43
Area 4 average:   1.7   1.72	
Area 4 average: 1.7 1.72	3.86
5         1.2         1.22           Northwest Region average:         2.69         CY	
Area 5 average:         1.2         1.22           Northwest Region average:         2.69           Spring 2005         Fall 2005         CY	1.72
Northwest Region average:    Spring 2005   Fall 2005   CY	
Spring 2005 Fall 2005 CY	1.22
	2.69
Activity Area Sect 12 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	CY Avg.
Activity Area Sect % Def. SL % Def. SL Service	Level
6A1 - Pavement Striping Maintenance SL Targe	t: <b>1.99</b>
Area average:	
Northwest Region average:         1.47%         2.12         0.63%         1.63	1.88

# \*\*\* Service Level Report By Region \*\*\*

Region: Northwest

			Spring 20	005	Fall 200	)5	CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
6A2 - Rais	ed/Depre	ssed Pa	vement Marker	Maintenan	се		SL Target: <b>2.74</b>
	1						
	Area 1 a	verage:	18.82%	3.88	14.79%	3.48	3.6
	2						
	Area 2 a	verage:	21.74%	4.17	3.97%	1.79	2.9
	3						
	Area 3 a	verage:	6.76%	2.35	9.61%	2.92	2.6
	4						
	Area 4 a	verage:	11.37%	3.14	7.71%	2.54	2.8
	5						
	Area 5 a	verage:	9.77%	2.95	9.3%	2.86	2.9
Northwest F	Region a	verage:		3.30		2.72	3.0
			Spring 20	005	Fall 200	05	CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
6A3 - Pave	ement Ma	rking Ma	aintenance	•		'	SL Target: 3.99
	1						
	Area 1 a	verage:	13.33%	3.33	11.11%	3.11	3.2
	2						
	Area 2 a	verage:	22.22%	4.22	15.93%	3.59	3.9
	3						
	Area 3 a	verage:	22.6%	4.26	8%	2.75	3.5
	4						
	Area 4 a	verage:	9.94%	2.99	14.03%	3.40	3.2
	5						
	Area 5 a	verage:	20.69%	4.07	7.14%	2.64	3.3
Northwest F	Region a	verage:		3.78		3.10	3.4
			Spring 20	005	Fall 200	05	CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
6A4 - Regu	ulatory S	ign Main	tenance				SL Target: 3.24
	Area a	verage:					
Northwest F	Region a	verage:			10.84%	5.17	5.1
			Spring 20	005	Fall 200	)5	CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
6A5 - Guid	le Sign M	laintenar	nce				SL Target: <b>2.99</b>
	Area a	verage:					
		_					

# \*\*\* Service Level Report By Region \*\*\*

Region: Northwest

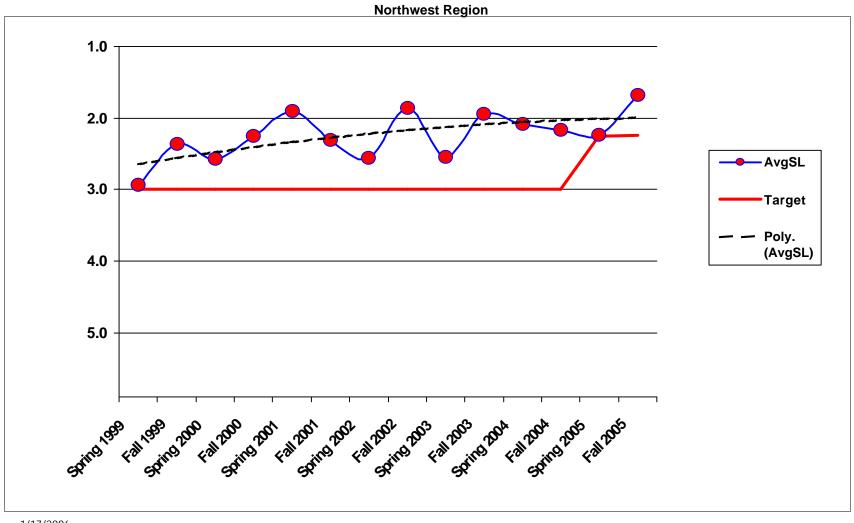
			Spring 20	005	Fall 200	)5	CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
6A6 - Guid	lepost Ma	aintenan	се				SL Target: 3.99
	1						
	Area 1 a	verage:	7.37%	3.47	4.33%	2.83	3.15
	2						
	Area 2 a	verage:	5.76%	3.15	7.12%	3.42	3.29
	3						
	Area 3 a	verage:	2.36%	2.34	11.45%	4.15	3.24
	4						
	Area 4 a	verage:	20.79%	5.08	7.09%	3.42	4.25
	5						
	Area 5 a	verage:	16.3%	4.63	9.6%	3.92	4.28
Northwest F	Region a	verage:		3.74		3.55	3.64
			Spring 20	005	Fall 200	)5	CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
6A7 - Guai	rdrail Mai	intenanc	e	<del></del>	,		SL Target: 1.75
	1						
	Area 1 a	verage:	0.18%	1.18	0.6%	1.60	1.39
	2						
	Area 2 a	verage:	0.1%	1.10	0.76%	1.76	1.43
	3						
	Area 3 a	verage:	0%	1.00	0.68%	1.68	1.34
	4						
	Area 4 a	verage:	0.22%	1.22	0.56%	1.56	1.39
	5						
	Area 5 a	verage:	1.41%	2.20	0.82%	1.82	2.01
Northwest F	Region a	verage:		1.34		1.68	1.51
			Spring 2005		Fall 2005		CY Avg.
Activity	Area	Sect	Rep./Sig./Yr	SL	Rep./Sig./Yr	SL	Service Level
6B1 - Traff	ic Signal	System	s			<u></u>	SL Target: 3.75
	Area a	verage:					
Northwest I	Region a	verage:			2.53	4.53	4.53
		_	Spring 20	005	Fall 200	)5	CY Avg.
Activity	Area	Sect	% MIfnctn	SL	% MIfnctn	SL	Service Level
6B2 - High	way Ligh	ting Sys	stems	Т	ı	Т	SL Target: 2.25
		verage:	1		1		
Northwest F	Region a	verage:	4.15%	1.83	4.02%	1.80	1.82

# \*\*\* Service Level Report By Region \*\*\*

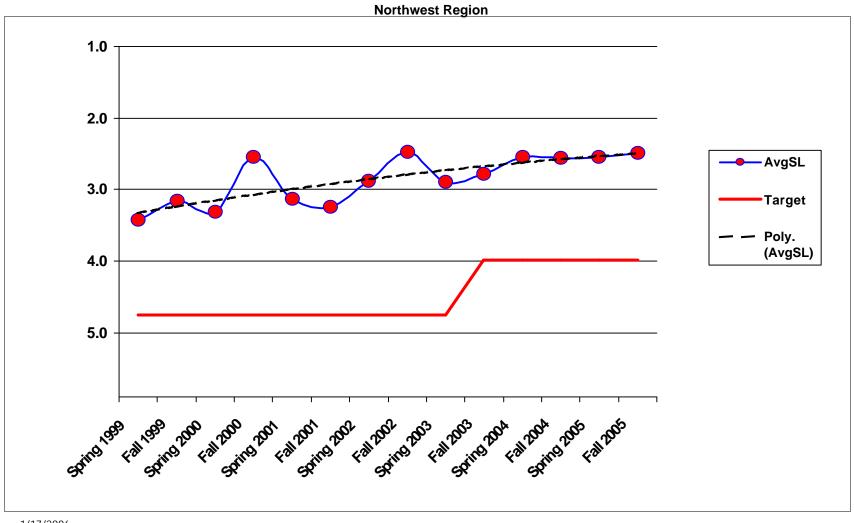
Region: Northwest

			Spring 2005		Fall 2005		CY Avg.
Activity	Area	Sect	Rep./ITS/Yr	SL	Rep./ITS/Yr	SL	Service Level
6B3 - Intelli	gent Tra	affic Sys	stems				SL Target: 2.99
	Area a	verage:					
Northwest R	egion av	verage:			1.89	3.89	3.89
			Spring 2005		Fall 2005		CY Avg.
			Spring 2	005	Fall 200	05	
Activity	Area	Sect	Spring 2 Score	005 SL	Fall 200 Score	SL	CY Avg. Service Level
Activity 7B1 - Rest			Score				
			Score				Service Level
	Area Op		Score				Service Level

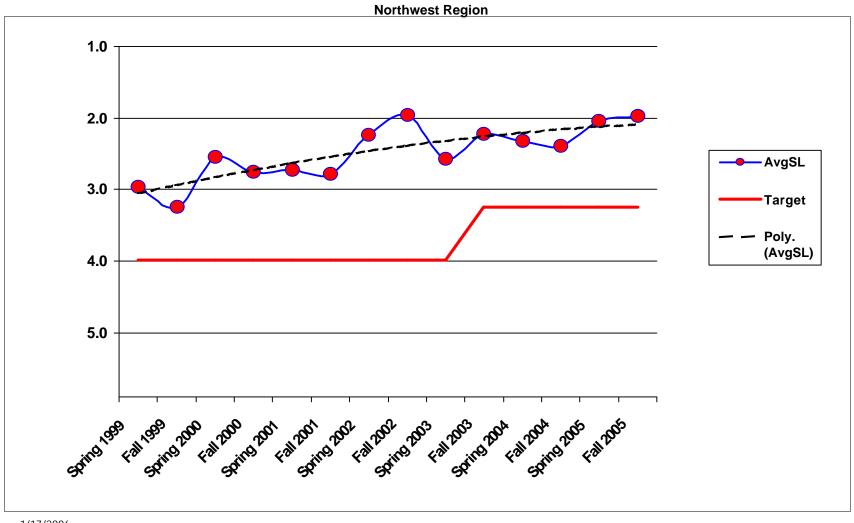
1A1 - Pavement Patching and Repair



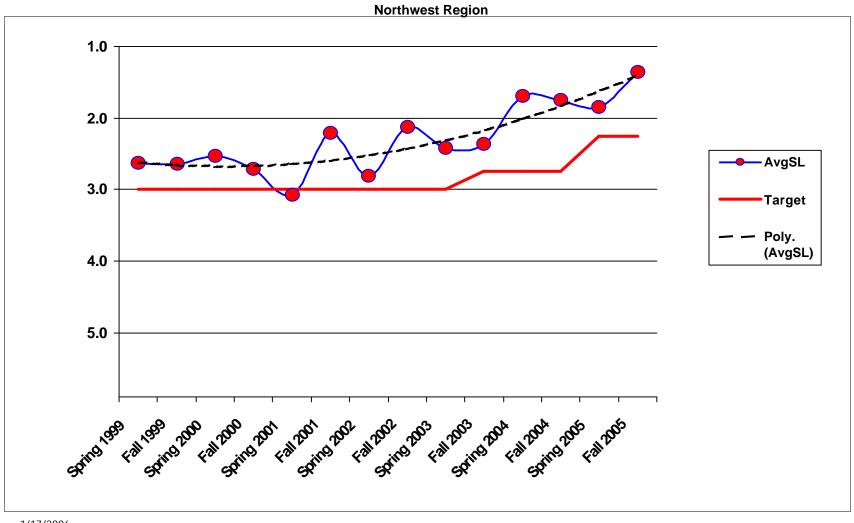
1A2 - Crack Sealing



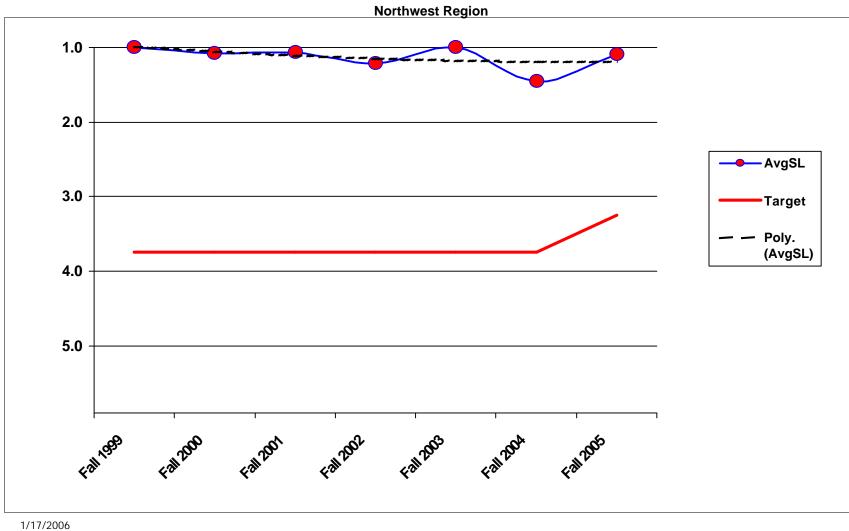
1A3 - Shoulder Maintenance



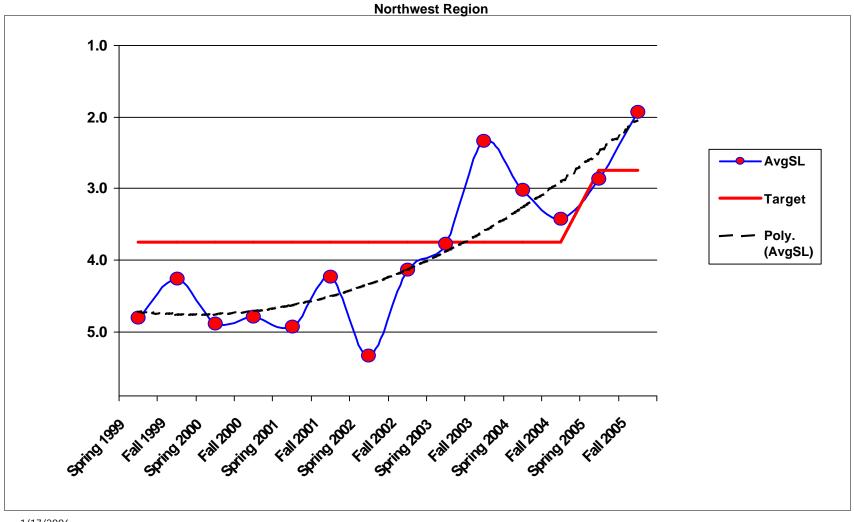
1A4 - Sweeping and Cleaning



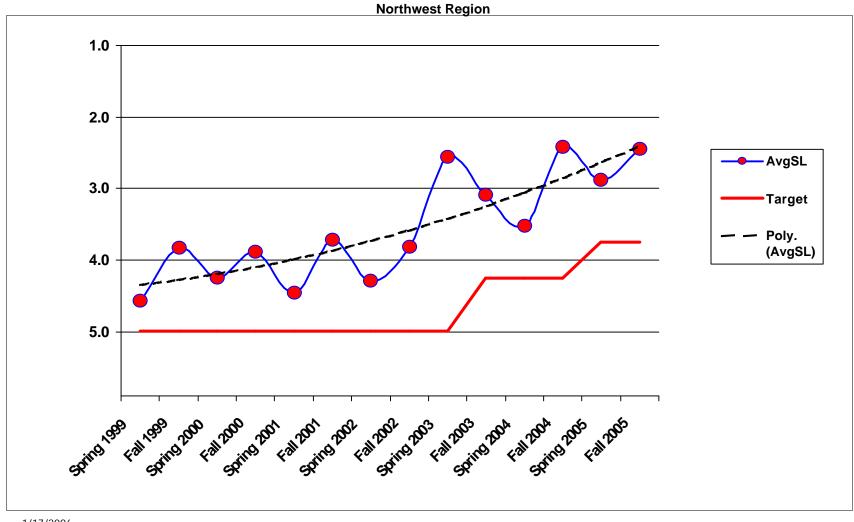
1B1 - Safety Patrol



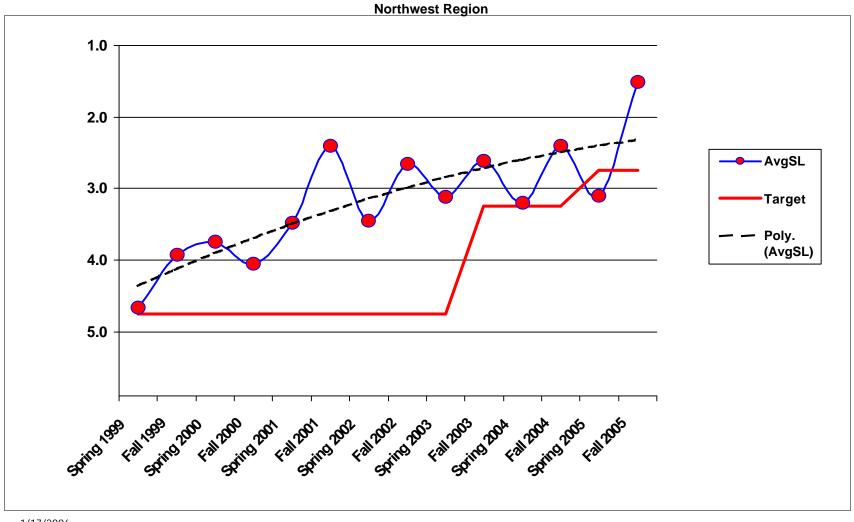
2A1 - Maintain Ditches



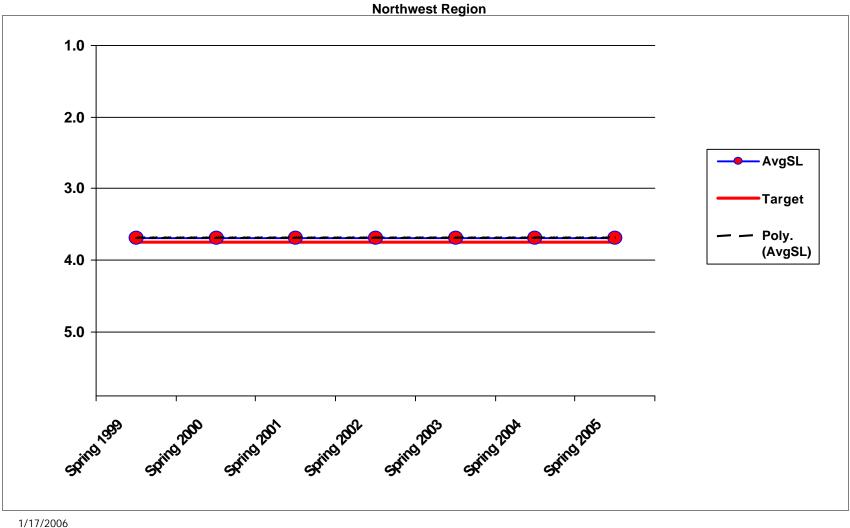
2A2 - Maintain Culverts



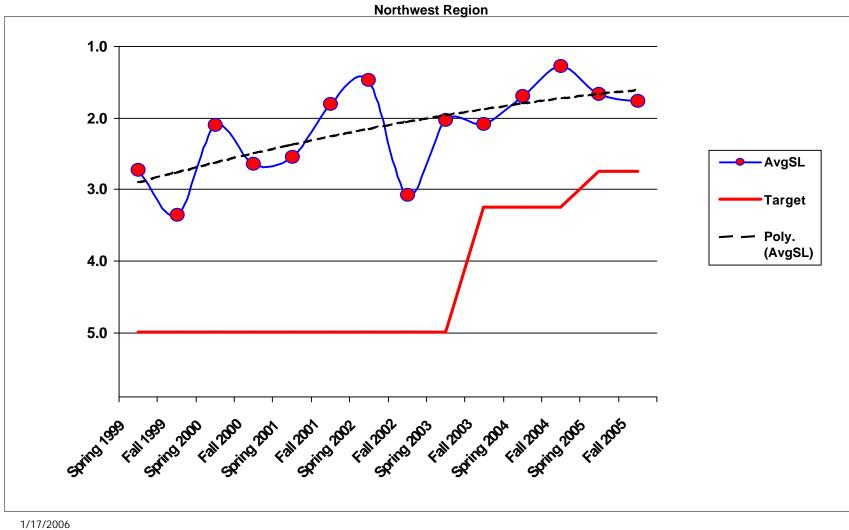
2A3 - Maintain Catch Basins and Inlets



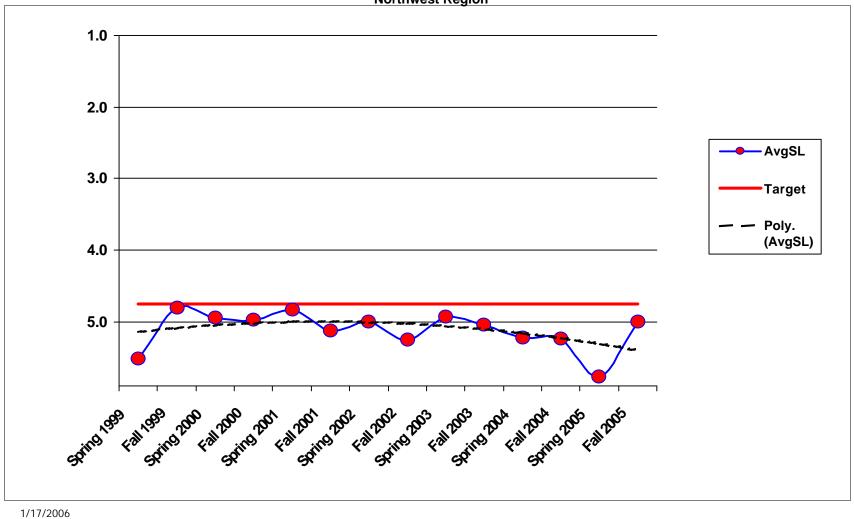
2A4 - Maintain Detention/Retention Basins



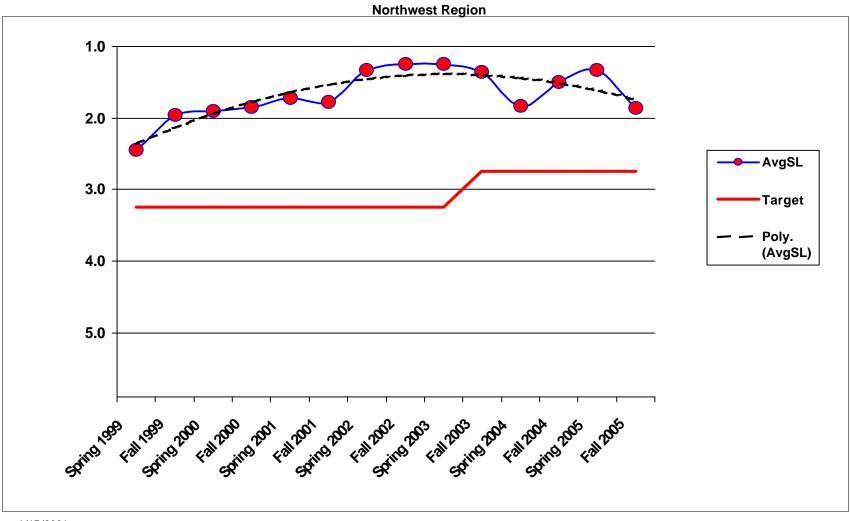
2A5 - Slope Repair



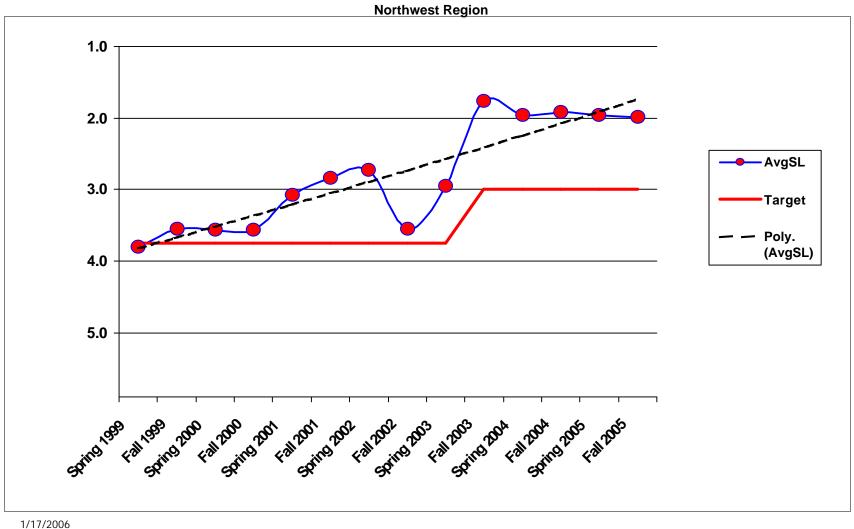
3A1 - Litter Pickup Northwest Region



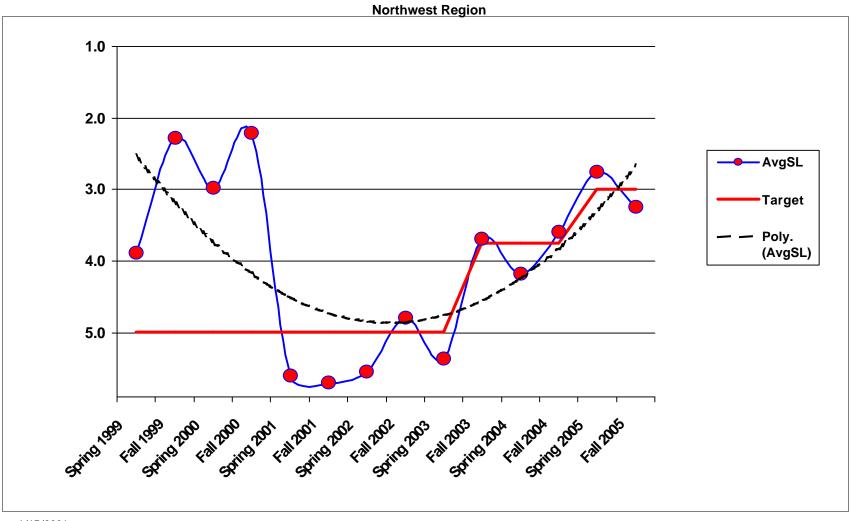
3A2 - Noxious Weed Control



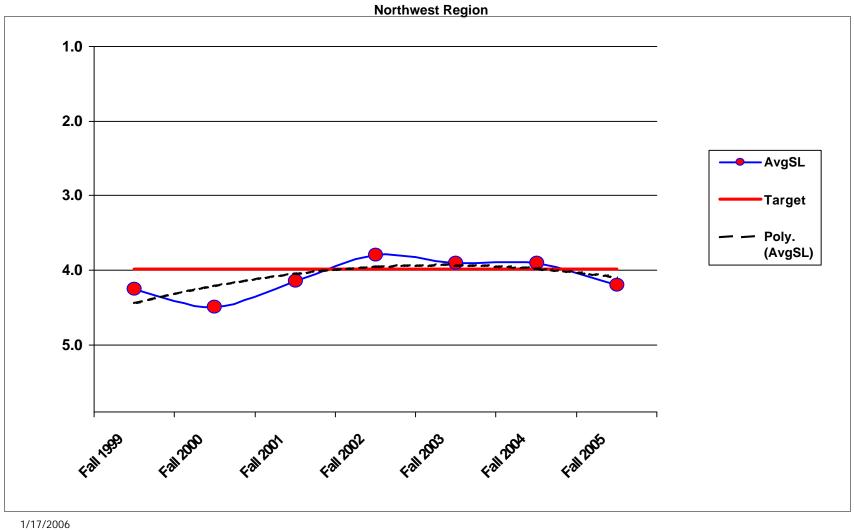
3A3 - Nuisance Vegetation Control



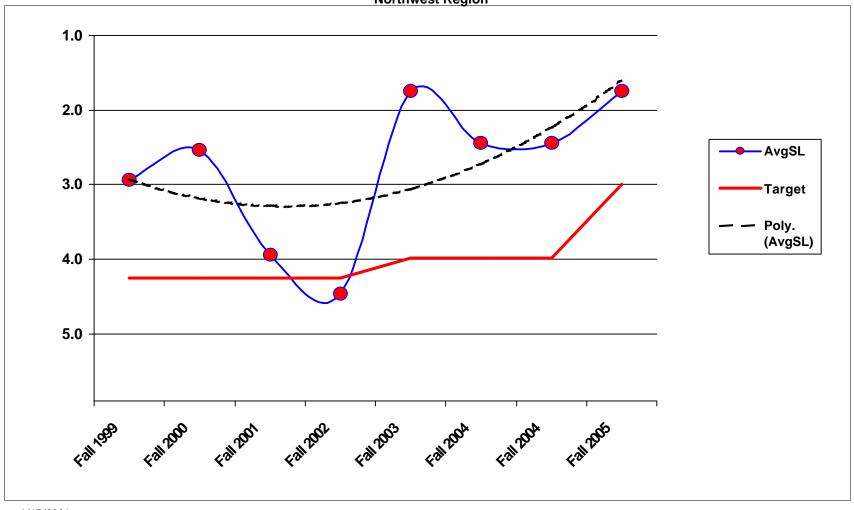
3A4 - Control of Vegetation Obstructions



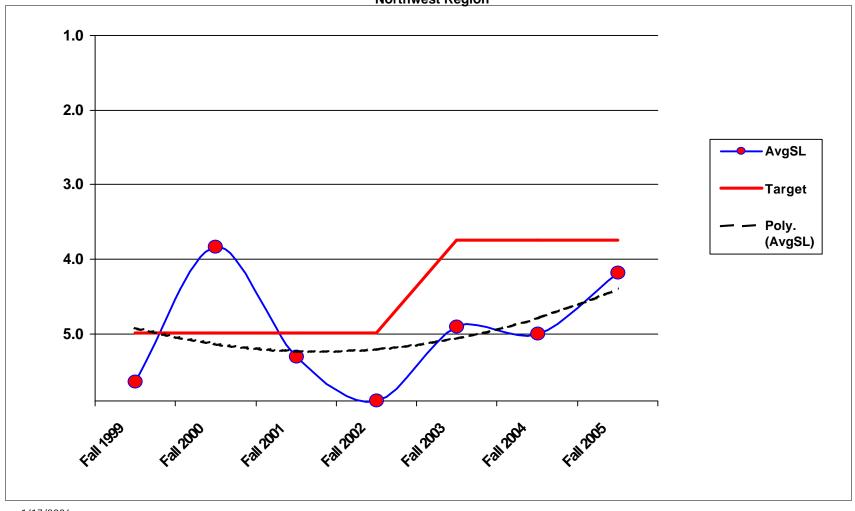
3A5 - Landscape Maintenance



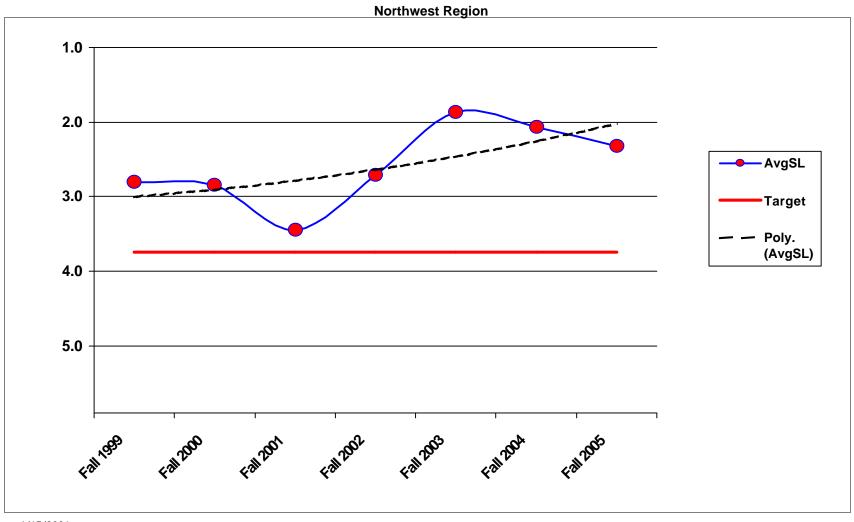
4A1 - Bridge Deck Repair
Northwest Region



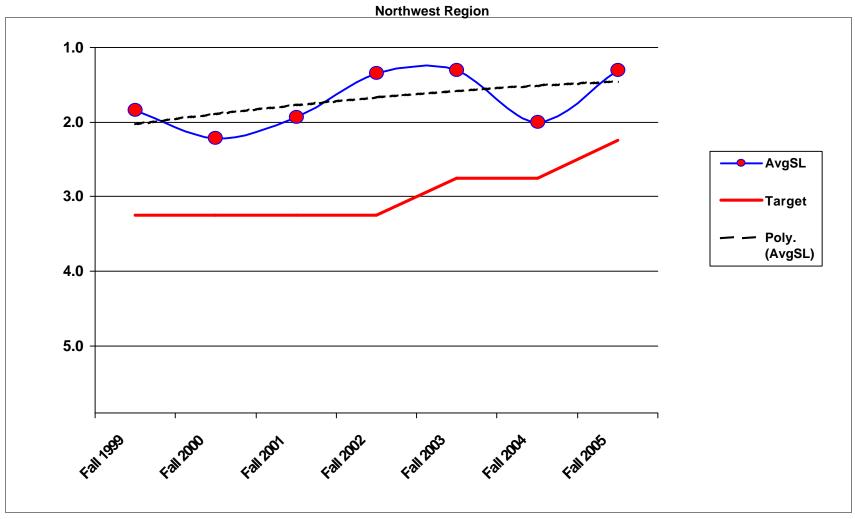
4A2 - Structural Bridge Repair
Northwest Region



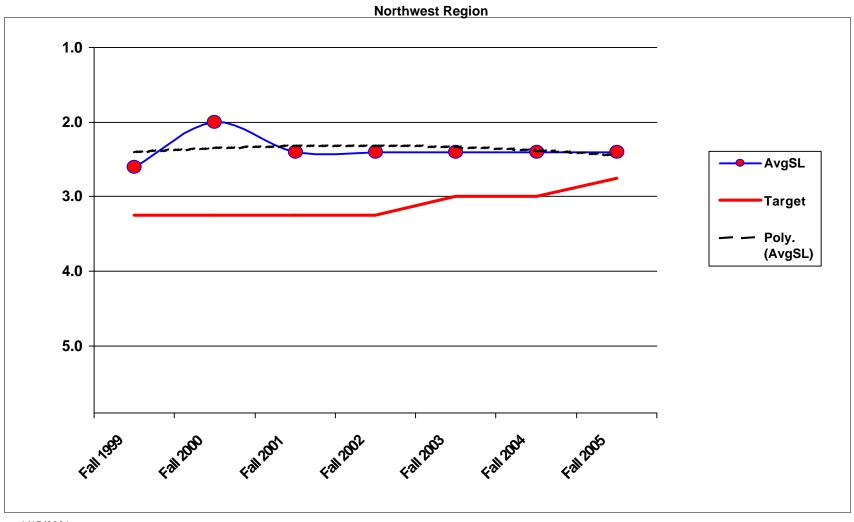
4A3 - Bridge Cleaning



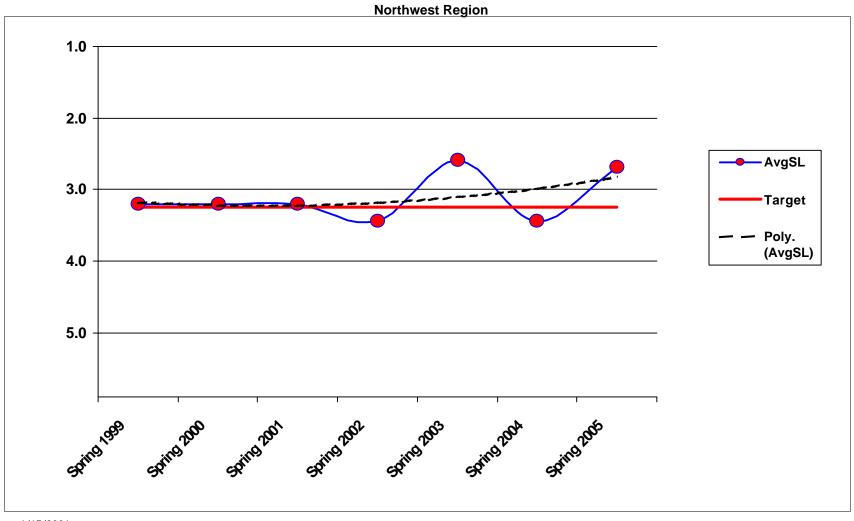
**4B1 - Movable and Floating Bridge Operations** 



**4B3 - Urban Tunnel Systems** 

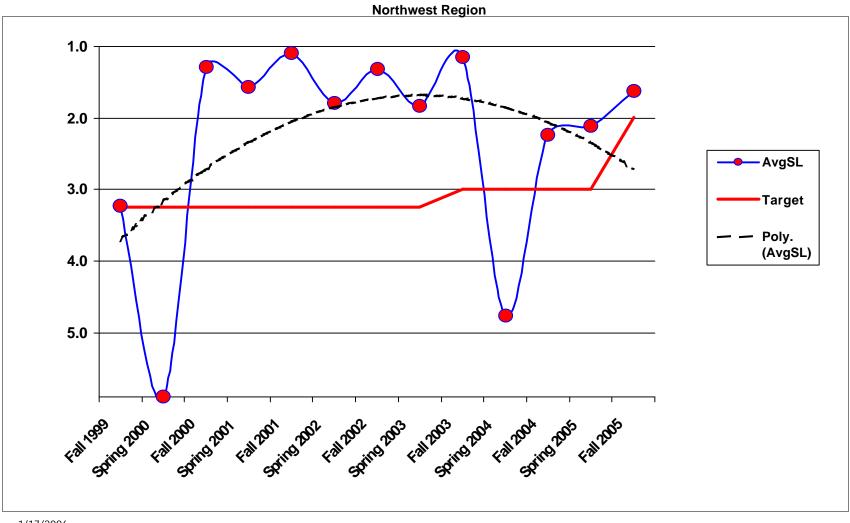


**5B1 - Snow and Ice Control Operations** 

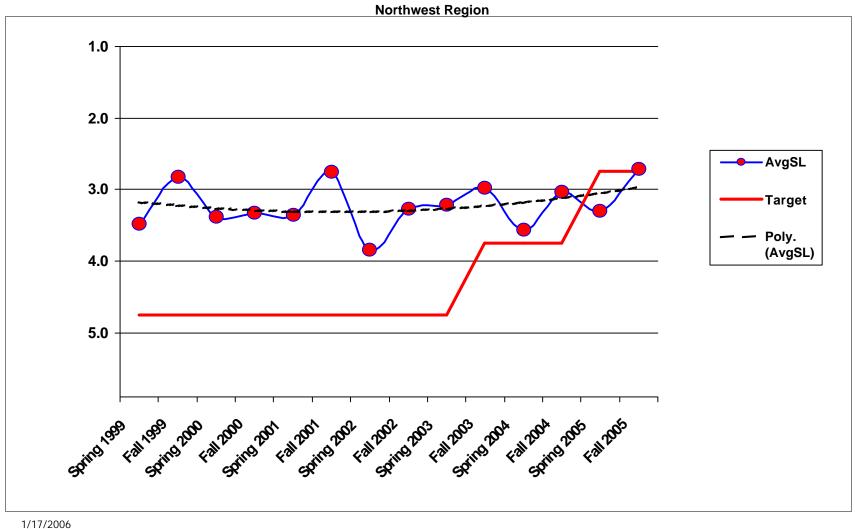


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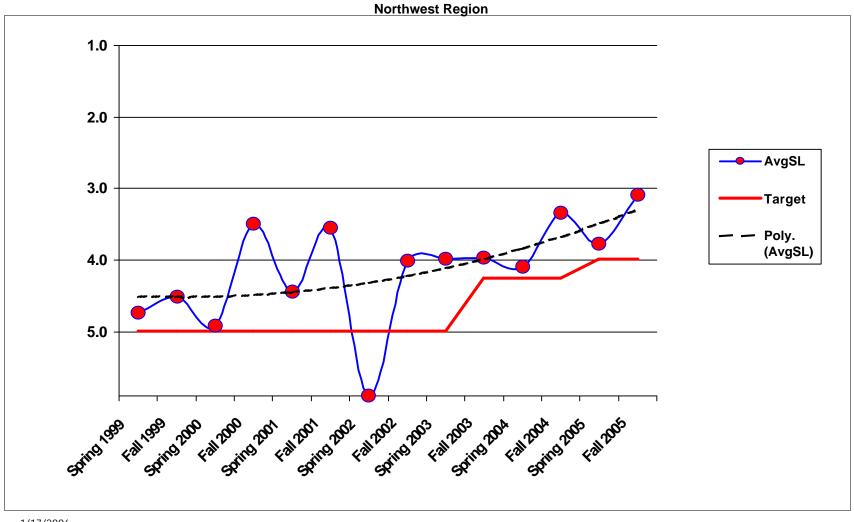
6A1 - Pavement Striping Maintenance



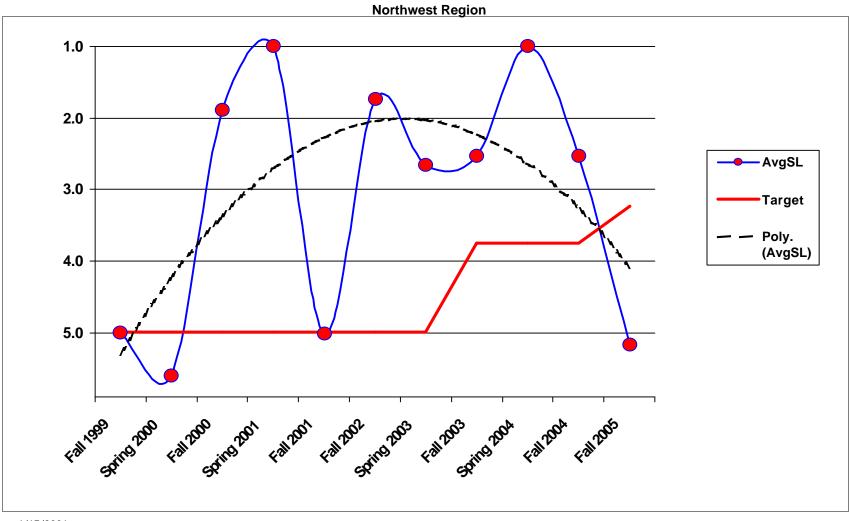
6A2 - Raised/Depressed Pavement Marker Maintenance



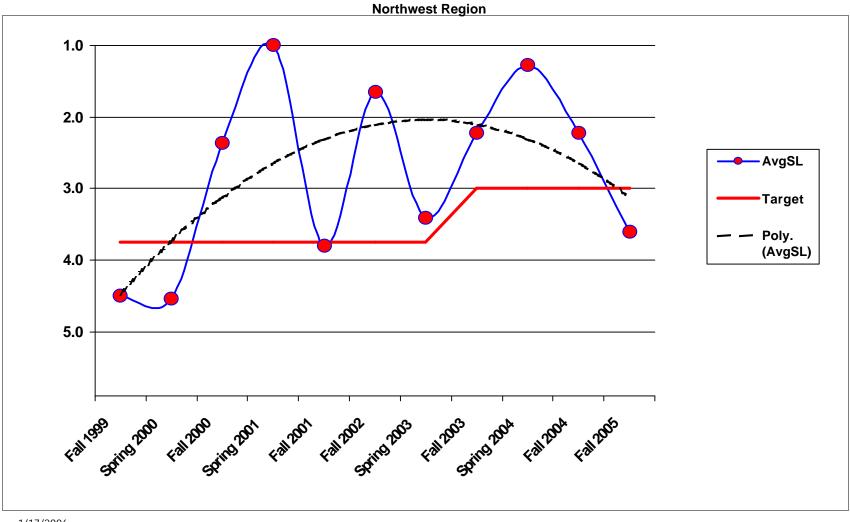
6A3 - Pavement Marking Maintenance



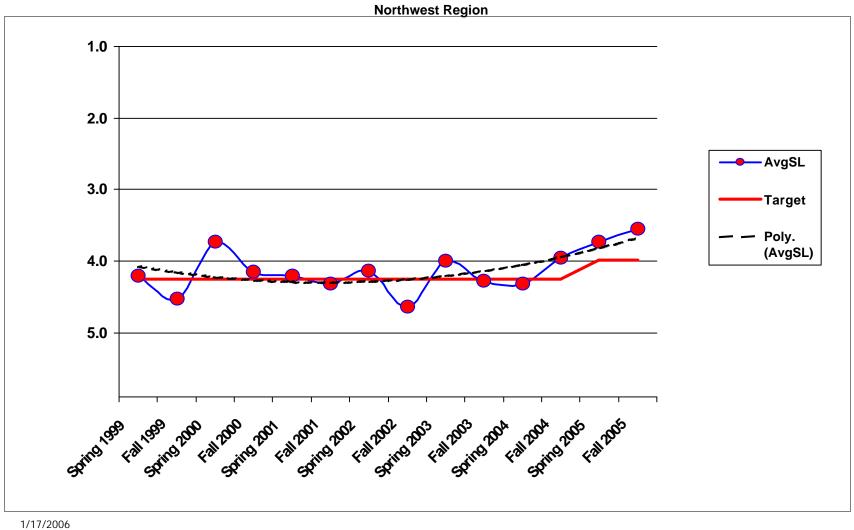
6A4 - Regulatory Sign Maintenance



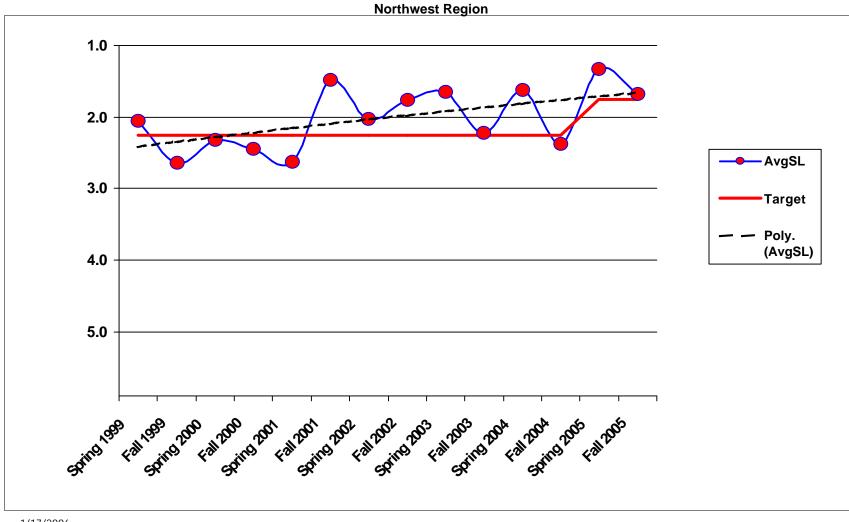
6A5 - Guide Sign Maintenance



**6A6 - Guidepost Maintenance** 

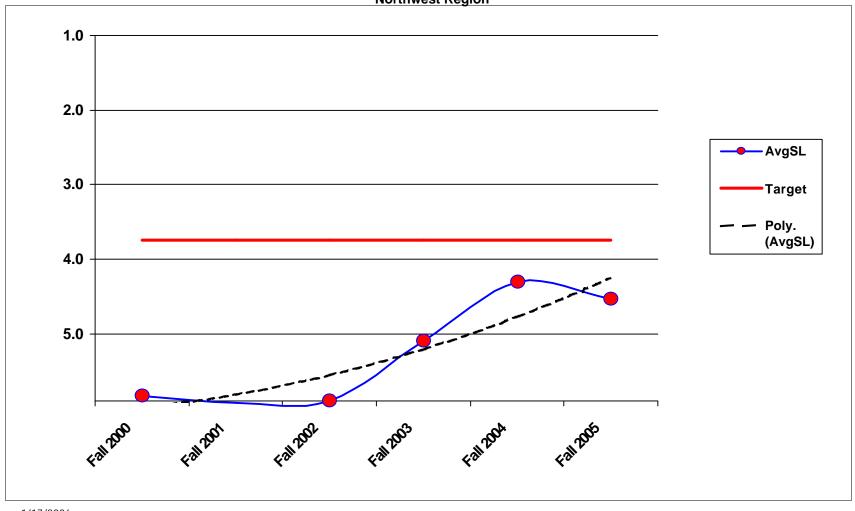


6A7 - Guardrail Maintenance

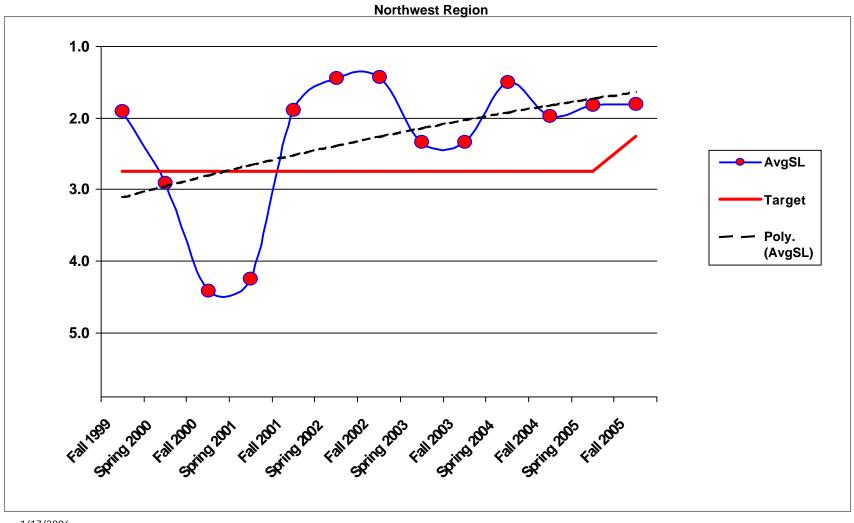


6B1 - Traffic Signal Systems

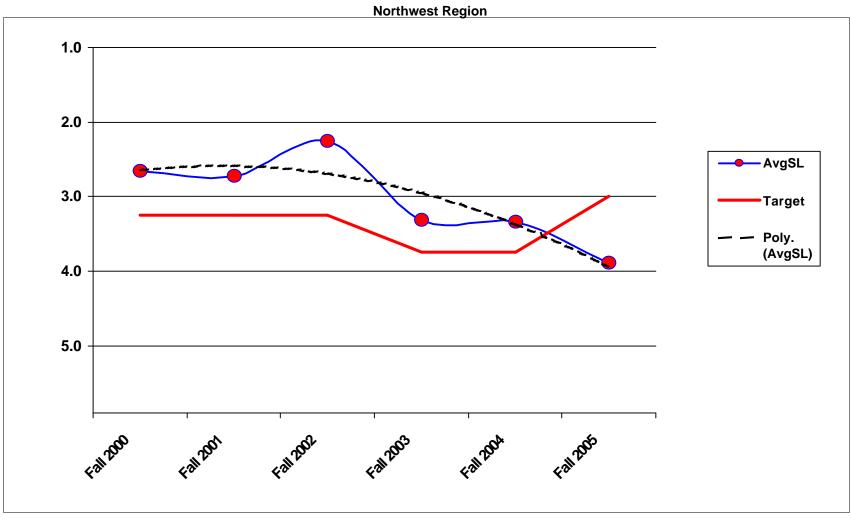
Northwest Region



**6B2 - Highway Lighting Systems** 

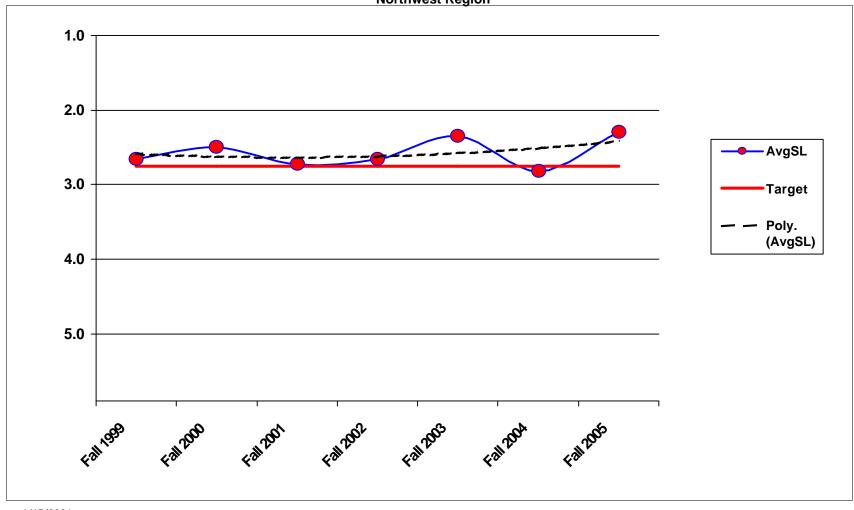


## **6B3 - Intelligent Traffic Systems**



1/17/2006

7B1 - Rest Area Operations
Northwest Region



1/17/2006